

Standard Installation Policy

POWERSMART SOLUTIONS (we, us, our, or POWERSMART) makes every effort to be fully transparent at all times. Accordingly, we have developed a Standard Installation Policy.

1. WORKS INCLUSIONS

Subject to clause 2 of this Schedule, the works includes:

- (a) A licensed electrician (Technician) will visit your premises to perform the works as detailed on your Supply Agreement;
- (b) Labour and materials for the works;
- (c) Testing and commissioning of the System after completion of works (in accordance with clause 3 of this Schedule);
- (d) The provision of a report;
- (e) The provision of a Certificate of Electrical Safety (if applicable);

2. EXCLUSIONS FROM WORKS

The Installation does not include the following:

- (a) The provision of approvals, consents or permits from any person (including, but without limitation, any approval, consent or permit which you are required to obtain from any local council / planning authority, the owner of the Premises or any Body Corporate);
- (b) Labour which is not stated on the quote previously provided for these works (in accordance with clause 1.1(a) of this Schedule);
- (c) Any materials which are not stated on the Supply Agreement;
- (d) PowerSmart (or the Technician) will have no obligation to carry out any of the work that is excluded from the Supply Agreement unless PowerSmart (or the Technician) agrees to carry out that work.

3. TESTING AND COMMISSIONING

After the replacement or repair work, the Technician will test/commission the System onsite to confirm that it is compliant with Australian Standards and the manufactures specifications and to ensure the System is fully operational.

4. CERTIFICATE OF COMPLIANCE

On satisfactory completion of the work, if required by governing bodies or law, the Technician will provide a certificate of safety (or equivalent), which certifies that the additional works have been installed to the requirements of Australian Standards and relevant laws.

5. OPERATING INSTRUCTIONS

On the day of testing the system, the Technician will instruct you on the basic operation of the system.

6. COMPLIANCE WITH ELECTRICAL STANDARDS

6.1 You must ensure that the premises (including any out building, such as shed, carport or garage) comply with electricity standards imposed by law prior to installation.

6.2 If the premises do not comply with electricity standards imposed by law, you must arrange (at your cost) for a qualified electrician to rectify the faults(s). Under certain circumstances PowerSmart may be able to assist in the quotation and completion of these works. The type of works that an electrician may need to carry out to ensure that the premises are compliant, may include, but are not limited to the following;

- Rectifying inadequate existing electrical supply;
- Installing a safety switch; • Upgrading the switchboard;
- Upgrading of meter panel board; • Additional works where this is insufficient room in the meter box for a gross meter for measuring of exported electricity; or
- Works to a meter box where a meter box is not compliant.

7. ACCESS

7.1 You must ensure that the Technician (together with any vehicle and equipment) has safe, convenient and unhindered access to the meter box, switchboard, inverter location and the roof where the System is mounted during any works visit.

7.2 If you think that access may be an issue, please inform PowerSmart (or the Technician) when you are contacted to arrange the works visit.

8. REQUIREMENTS FOR THE ROOF AREA

The roof area must be safe and suitable for the Technician to work on. It is your responsibility to ensure the roof is safe and suitable for the works visit.

9. SPECIAL ACCESS EQUIPMENT

Special access equipment may be required to lift/ move solar panels to the desired location for repair/ replacement work, and/or to conduct repair/replacement work where the roof pitch is between 30 to 45 degrees. This may include boom lifts, cherry pickers or scaffolding.

10. WORK ON STEEP ROOFS

Due to Safety considerations, works may not be possible on steep roofs (including where roof pitch is over 30 degrees).

11. INSTALLATION ON SLATE OR ASBESTOS ROOFS

Installation is not available to homes with slate or asbestos roofing.

12. DEDICATED CONTROLLED LOADS

The installation does not include work for dedicated controlled loads (includes dedicated slab heating, hot water or climate saver tariffs) to be re-wired into a single phase and single element meter configuration prior to a solar meter being installed.