

## Terms & Conditions

POWERSMART SOLUTIONS (we, us, our, or POWERSMART) makes every effort to be fully transparent at all times. Accordingly, please note our Terms and Conditions of Purchase.

1. Prices mentioned on the website are applicable for a standard installation of a Solar PV System. Specifications for a standard install. See below for details:
  - a) House should have the following features: Single storey house, pitched roof and the meterbox should be up to date as per Energex/Ergon specifications, eg:
    - i) Fibre fire-proof back board.
    - ii) The casing should be made from metal and not wood/chipboard.
    - iii) No loose wires which should be neatly tucked.
    - iv) No old ceramic switches – only circuit breaker switches.
    - v) Enough space should be available to install an isolation switch.
    - vi) Please refer to 'Australian Standard AS-6002-1999 Domestic electric meter enclosure' for further details.
  - b) Property should be in the metro area of the respective city. Metro is defined as follows:
    - i) QLD: 80 km from our Brisbane GPO.
  - c) Install address must:
    - i) Have clear, unhindered vehicle access for our installers.
    - ii) Have a completed home not under construction with wiring/power supply complying with current electrical standards.
    - iii) Have a suitable location for the inverter. If location is exposed or is in the open, a weather proof cover may be required.
2. The advertised price is only valid for tin roof (flat roof not included) & single storey house. Extra charges will be applicable for tile/flat roof or multi storey property.
3. The advertised price is applicable only if the solar system purchased is eligible as per the Small-scale Renewable Energy Scheme and you agree to assign the rights of the STCs to PowerSmart Solutions Pty Ltd
4. The price advertised is may not be applicable if you require finance for the purchase of the solar PV System.
5. Finance approval is subject to lending criteria as determined by the finance company.
6. If a cash purchase, a minimum deposit of 10% is payable when ordering your solar system.
7. The Goods remain PowerSmart Solutions Pty Ltd.'s property, until the purchase price is paid in full. Until you pay the full purchase price, you will be the custodian of the goods. The following points must also be adhered to:
  - a) You must keep the goods in your possession.
  - b) You must keep the goods in good condition and protect them from any damage.
  - c) The goods must be kept in a location appropriate to the nature of the goods, separately and marked so that the goods are clearly and easily identifiable as the Power Smart Solutions property.
  - d) If you change the location of the goods, Power Smart Solutions must be informed immediately.
  - e) You must under no condition sell, assign, change, pledge, lien or other encumbrance to be created in relation to the goods.
  - f) If you sell any of the goods while they remain the property of Power Smart Solutions, the proceeds from the sale are owed to Power Smart Solutions and must be paid to Power Smart Solutions immediately.
  - g) If you do not pay Power Smart Solutions the purchase price of the goods by the due date, Power Smart Solutions may require you to deliver the goods back to them. The cost of delivering the goods back must be borne by you.
  - h) 48 hours' notice will be given by PowerSmart Solutions Pty Ltd to you for the return the goods. If you do not return the goods within 48 hours, you must allow PowerSmart Solutions Pty Ltd to enter your premises to take possession of the goods.

8. Cancellation of any order after the cooling off period will incur an administrative fee of \$450 plus the Goods and Service Tax (GST). Any fee charged by energy suppliers for approval of your solar system will not be refunded to you.
9. Prices indicated on the website are displayed as a State by State basis. Please ensure you enter the correct postal code to receive the relevant pricing for your relevant address.
10. We only provide after sales installation support to customers who have purchased a solar system from PowerSmart Solutions Pty Ltd.
11. All the necessary information must be provided by home owners or the relevant account holder. Any incomplete or incorrect information provided by you may result in a delayed response and/or installation.
12. Any service related to solar products, depends on warranty provided by PowerSmart Solutions Pty Ltd.'s suppliers. PowerSmart Solutions Pty Ltd does not provide any warranty other than that provided by the manufacturer.
13. PowerSmart Solutions Pty Ltd will not be held liable for any damage to the Solar PV System caused by fire, flood, tempest, acts of god, terrorism, acts of war or any other disaster.
14. PowerSmart Solutions Pty Ltd does not give any guarantees regarding daily energy production by the Solar PV System. Solar production output varies depending on the installed location, shading, weather, direction of roof and other factors. Refer to the Clean Energy Council Website for further information if required:  
<https://www.solarchoice.net.au/blog/wp-content/uploads/Solar-Choice-Clean-Energy-Council-Solar-PVConsumer-guide.pdf>
15. If PowerSmart Solutions Pty Ltd incurs any additional costs due to incorrect information of any kind provided by the customer, the customer will be liable to pay those additional costs.
16. It is the customers responsibility to obtain all the necessary permits and permissions to have solar installed on the property – this includes but not limited to Council Building approvals and permits, Strata Title Permission and Landlords permission if required.